



LONG REEF GOLF CLUB LTD

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FROM YOUR BOARD – November 2021

1. FINANCE

The Net Profit for October was \$171,599. The Net Profit for the year to date is \$302,404. The net surplus did include \$68,957 in Jobsaver payments. However, the overall result was very positive taking into account that the Clubhouse was only operational from 11 October with many restrictions and only a few functions.

2. COVID RESTRICTIONS

The current restrictions in place at the moment include:

- One person per 2sqm indoors.
- Face masks must be worn at all times for floor staff and only for patrons when they are indoors.
- Patrons are permitted to stand indoors and outdoors whilst consuming alcohol.
- Patrons must sign in via Service NSW app and present a Government Vaccination Certificate on entry.
- 1.5m distancing between tables.
- These restrictions will again ease on 15 December 2021.

3. AGM

The AGM will be held on 15 December 2021 at 7.30pm. At this time all Public Health Orders will be lifted and the AGM will be able to proceed without restrictions. The new timetable for the Board elections will be:

1 December – Voting commences 5pm.

11 December - Voting closes 5pm.

4. SERVER REPLACEMENT

The Clubs server will be replaced in the next month. We hope that this will be a smooth process but please be patient if we do encounter any disruption to our normal business operations. This upgrade will improve efficiencies and increase productivity.

5. MYSTERY SHOPPER

The Club will now have a mystery shopper attend the Club on a regular basis - at different times and on varying days. The mystery shopper will assist the Club by assessing their experience at the Club in evaluating areas such as customer service, the presentation of the Club, quality of the food and drink, staff awareness, cleanliness etc. The first attendance was on Friday 29 October at 6.30pm with an excellent report received. There were some areas noted that needed improvement, which have been addressed. Two comments of note in the report were “One of the best steaks I have had this month” and “I would return here with my wife and sons to have a meal and drink”.

6. BUNKER MASTER PLAN

The Board approved TP Golf to prepare a new Bunker Masterplan. This will include a review of the position of existing bunkers, improvements to the drainage of all bunkers, the redesign of some bunkers and recommendations which will align with the short and long term objectives of the Club. The implementation of this Masterplan depending on the recommendations is anticipated to be completed over a 5-year period.

7. CHRISTMAS COCKTAIL PARTY

The Club's annual Christmas Cocktail Party will be held tomorrow Thursday 2 December. Please do not forget to RSVP.

I would like to take this opportunity to thank John Steuart for his 13 years of service to the Club as Treasurer. His tenure has seen the building of the MUSAB and Maintenance Depot, the Wetlands project finished and various other course and Clubhouse projects completed. When he became Treasurer the Club was battling financially. He leaves the Club with a record profit and in his words "I am confident the Club will handle the future financial challenges and continue to prosper for the benefit of the Members and visitors." Well done John, your contribution to the Club has been immense.

I would also like to thank Doug Mansfield for his 3 years on the Board. It has been a pleasure to work with you both.

Stay vigilant, stay safe and stay well.

Stephen Twigg
President

Note: This document is not intended to be a minute of the relevant Board meeting but is intended to provide members with a summary of the significant decisions made or issues discussed by the Board at its most recent meeting. Certain matters may be commercially sensitive, subject to privacy considerations or otherwise confidential and will not be included in this summary document